Human Together:
Denver Human Services
Strategic Vision Framework
**Human Together** is Denver Human Services’ three-year strategic framework.

It envisions a community where all people are connected, supported, safe, and well.
Supporting a **healthy and connected community**.

Partnering to build a **network of opportunity** that identifies root causes and addresses the needs of the whole person and whole family.

Providing quality, timely **essential services** with integrity, kindness, and respect.
Human Together Goals

- Equity and Access
- Safety and Wellness
- Connectivity
- Economic Resilience
- Workforce
3. Connectivity
Increase connectivity as a department to improve community partnerships, reduce internal silos, and work collaboratively with city and state partners.

Preliminary Strategies

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<tr>
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<th>Preliminary Strategies</th>
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<tr>
<td>3.1</td>
<td>Strengthen community partnerships and coordination.</td>
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<td>3.2</td>
<td>Develop a resource guide that meets the needs of employees, community partners, and clients.</td>
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<td>3.3</td>
<td>Realign the lobby experience to create a welcoming and inclusive space that supports a positive and efficient client experience.</td>
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<td>3.4</td>
<td>Explore client-facing technological solutions for enrollment and navigation.</td>
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COVID-19 Immediate Impact

March 5
Colorado’s first confirmed cases of COVID-19

March 10
Gov. Jared Polis declares state of emergency

March 19
All Denver Human Services facilities closed to public

Dramatic increase in need for our services
Serving the Community in the COVID-19 Environment

- Online
- Phone
- Mail
- Document Delivery Service
Serving the Community in the COVID-19 Environment